

Diversity & Inclusion Policy.

Money in Motion

EML Diversity & Inclusion Policy

Introduction

Our people and the culture we co-create is what really drives us every day. That is why we've built 'one team' that challenges the status quo to bring our unique differences together. Our place is one of collaboration, teamwork & innovation. But, above all, it's one that embraces difference. And, rather than have our employee blend in, we want to help them unleash their full potential – both personally and professionally.

EML Payments Limited (EML, the Company) recognises that its business success is a reflection of the quality of its workforce.

We are committed to an inclusive culture which values diversity of thought, opinion and background, and where its employees are provided with equal access to opportunities. This diversity enriches the EML culture with diversity of thought being key to our competitive advantage.

Diversity and Inclusion at EML means we recognise and respect qualities which are unique to individuals such as gender, language, ethnicity, age, religion, disability and sexual orientation. EML believes in treating all people with dignity and respect and is committed to employing people with "best in market" skills and that are the right cultural fit.

Our processes which demonstrate EML's commitment to our Diversity and Inclusion Policy are reviewed periodically; in line with the changing needs of our employees, our business priorities, and the social and cultural contexts in which we operate.

The Managing Director and Group Chief Executive Officer (**Group CEO**) and Board discuss and establish specific objectives for improving diversity and inclusion across the organisation and annually assess progress against these objectives. EML maintains a safe work environment that does not condone inappropriate workplace and business behaviour (including discrimination, harassment, bullying, victimisation and vilification).

We are aware that fostering and promoting Diversity and Inclusion will enable us to realise significant commercial benefits, including increased employee retention and motivation, greater innovation and creativity and maximisation of employee engagement and satisfaction to achieve corporate goals and better financial performance. We believe that it will support us to bring Our Values to life, know that we are truly better as One Team, and that creating an environment that values difference is the right thing to do.

Scope

This policy applies to:

• Our Board of Directors and all EML employees, contractors and consultants.

Policy Statement

Initiatives EML undertakes as part of its commitment to a diverse and inclusive workplace include:

- Adopting and reviewing strategies which aim to progress towards a diverse representation at all levels, including the Board, and Senior Executive;
- Monitoring and measuring diversity, with the aim of improving the inclusiveness and diversity across the employee population;
- Providing induction to new employees to introduce them to the company culture and the expected standards of behaviours whilst working at EML;
- Encouraging all employees to participate in training programs to improve their skills, to enhance their professional capabilities and assist them in progressing within EML;
- Emphasising that discrimination, harassment, vilification and victimisation will not be tolerated at EML;
- Ensuring all positions advertised can be undertaken flexibly and all candidates are evaluated based on merit in the final selection process; and
- Embracing flexible work practices that will enable employees to balance work and life, including those with caring responsibilities, disabilities or illness and other commitments.

EML Diversity & Inclusion Policy continued

Our Supporting Policies

EML's approach to diversity and inclusion is supported by a strategy, annual working plan, policies and practices, including:

Our Values – we are committed to acting ethically, respectfully and responsibly. Our Values underpin the minimum standards of behaviour and conduct expected of our employees, contractors and consultants.

Code of Conduct – we are committed to maintaining a supportive, healthy and productive work environment, free from discrimination, harassment, bullying or victimisation and to maintain appropriate federal legislative commitments.

Flexible Workplace Arrangements – we support employees to maintain a healthy work-life balance. To meet the needs of our employees and customers, we offer flexible working for employees that recognise and accommodate individual needs, whilst jointly meeting business needs.

Leave – A range of leave options are available to our employees to ensure they have appropriate options for time off work. This includes annual leave, carers' leave, personal leave, paid parental leave, domestic violence leave, volunteer leave and long service leave.

Bullying, Harassment and Discrimination Policy – EML is committed to creating an environment that is free from bullying, harassment, discrimination and victimisation. We are committed to supporting and maintaining a healthy and safe workplace which promotes the physical and mental wellbeing of our employees.

Measurable Objectives & Reporting

The Board will establish measurable objectives for inclusion and belonging at all levels and review these objectives annually.

The People and Remuneration Committee (PRC) will:

- track and monitor our workforce make up to ensure that it reflects our global community;
- · promote inclusive and collaborative work practices to recruit, develop and retain a diverse workforce;
- · provide educational opportunities and programs to our leaders and employees on the importance of a diverse workforce;
- · ensure our diversity groups are similarly engaged: measured through our bi annual employee survey; and
- uphold reporting requirements and ASX Corporate Governance Principles and recommendations.

EML will provide information annually regarding:

- the measurable objectives for achieving diversity and progress towards achieving them;
- · the respective proportions of diversity across EML, including at the Board and the Senior Executive level;
- · EML's most recent "Gender Equality Indicators" as defined in and published under the Workplace Gender Equality Act; and
- a statement as to the mix of skills and diversity which the Board of directors is looking to achieve in membership of the Board.

Review & Approval of this Policy

The Group Chief People Officer (**Group CPO**) will review this policy as required and is responsible for approving all non-material changes.

The PRC will review and endorse all material changes made to this policy in the first instance. The Board is responsible for final review and approval.

The Board is required to review and approve this policy at least every three years, irrespective of the materiality of the changes made.

Publication of this Policy

This policy is accessible via EML's website, within the Investors section. It is the responsibility of each such person to comply with this policy.

Monitoring & Control

Management will be responsible for identifying any instances of non-compliance, actual or potential, under this Policy through (at least) annual self-assessments and advising the Board.